Community Safety & Government Contacts - Apache Shores

Immediate Safety • Threats/Stalking • Property/Squatter Issues
Child Safety • Health/Nuisance Conditions • Elected Officials

JURISDICTION: Apache Shores is in Travis County Commissioner Precinct 3. For eviction/civil-removal matters, Justice of the Peace and Constable Precinct 2 handle the relevant civil court functions; confirm the exact property address before filing.

If there is an immediate threat to life or safety, call 911.

Start Here - Most Useful Contacts for This Situation

- **Travis County Commissioner Ann Howard - Precinct 3 — 512-854-9333 | Precinct3Constituents@traviscountytx.gov** — County-level coordination when several agencies are involved.
- **TCSO West Command — 512-854-9728 | Captain Thomas Szimanski** — Local command serving the Lake Travis/Hudson Bend area; ask for the West Command captain or patrol supervisor for escalation.
- **Travis County Attorney - Protective Order Division — 512-854-4163** — Threats, stalking, repeated unwanted contact, and protective-order options.
- **Justice of the Peace Precinct 2 - Civil Division — 512-854-6367** — Eviction/forcible-detainer procedure for the property owner or authorized party.
- **Constable Precinct 2 - Civil Division — 512-854-9697** — Service of civil papers and execution of writs of possession after court process.
- **Austin Public Health - Environmental Health Services — 512-978-0300 | EHSD.Service@austintexas.gov | Austin 3-1-1** — Trash, stagnant water, exposed sewage, unsafe structures, junk vehicles, and other public-health nuisances in unincorporated Travis County.
- **DFPS Office of Consumer Affairs — 1-800-720-7777 | oca@dfps.texas.gov** — Escalation or case-specific complaint when CPS/DFPS has already been contacted.

Immediate Safety and Law Enforcement

- **Emergency** — 911 — Immediate threat to life or safety.
- **PRIORITY - Travis County Sheriff's Office - West Command** — 3800 Hudson Bend Rd., Austin, TX 78734 | 512-854-9728 — Local command for the Lake Travis/Hudson Bend area.
- **TCSO Non-Emergency Dispatch** — 512-974-0845, Option 3 — Non-emergency calls requiring sheriff response.
- **PRIORITY - TCSO West Command - Captain Thomas Szimanski** — West Command captain — Ask for the captain or patrol supervisor when repeated calls have not resolved an ongoing safety problem.
- **TCSO Major Crimes Tip Line** — 512-854-1444 — Information or evidence concerning ongoing serious criminal conduct.
- **TCSO Victim Services** — 512-854-9709 | After hours: 512-974-0845, Option 3 — Safety planning, referrals, victim-rights information, and support.
- **TCSO Internal Affairs** — 512-854-8401 — Complaints concerning conduct of a Sheriff's Office employee.

Threats, Harassment, Stalking, and Victim Assistance

- **PRIORITY - Travis County Attorney - Protective Order Division** — 512-854-4163 — Stalking, repeated threats, and protective-order options; a family or dating relationship is not required for a stalking protective order.

- **Travis County Attorney - Criminal Trial Division** — 512-854-9415 — County misdemeanor prosecutions, including certain harassment and assault cases.
- **Travis County Attorney - Victim/Witness** — 512-854-9498 — Victim assistance connected with a misdemeanor case.
- **Travis County District Attorney** — 512-854-9400 | TCDAPublic@traviscountytx.gov — Felony prosecutions.
- **Travis County District Attorney - Victim Services** — 512-854-9449 | TCDAVictimServices@traviscountytx.gov — Victim/witness assistance connected with a felony case.

Property / Squatter / Civil Removal

- **PRIORITY - Justice of the Peace Precinct 2 - Civil Division** — 512-854-6367 | 10409 Burnet Rd., Suite 180, Austin, TX 78758 — Eviction and forcible-detainer court procedures; for the property owner or authorized party.
- **PRIORITY - Travis County Constable Precinct 2 - Civil Division** — 512-854-9697 | 10409 Burnet Rd., Suite 150, Austin, TX 78758 — Serves eviction papers and executes writs of possession after the court process.
- **Travis County Law Library & Self-Help Center** — 512-854-8677 | 1700 Guadalupe St., 2nd Floor, Austin, TX 78701 — Court forms and procedural information for self-represented people; does not provide legal advice.

Child Safety / Child Protective Services

- **Texas Abuse Hotline / DFPS** — 1-800-252-5400 - 24/7 — Use the telephone hotline for urgent concerns or matters needing attention within 24 hours.
- **PRIORITY - DFPS Office of Consumer Affairs** — 1-800-720-7777 | oca@dfps.texas.gov — Case-specific complaints, policy concerns, staff-conduct concerns, or escalation after CPS/DFPS has already been contacted.

Health, Nuisance, Code, and Environmental Conditions

- **PRIORITY - Austin Public Health - Environmental Health Services Division** — 512-978-0300 | EHSD.Service@austintexas.gov | Austin 3-1-1 — Public-health nuisance complaints in unincorporated Travis County: trash/rubbish, high grass, stagnant water, exposed sewage, junk vehicles, unsafe or unsanitary structures.
- **Travis County Health & Human Services** — 512-854-4120 — County health and human-services information and referrals.
- **Travis County HHS - Community Liaison Program** — Mallinee Smith-Diggs: 512-854-4585 | Janine Smith: 512-854-5031 — Connects neighborhood/community organizations with county resources.
- **Travis County Development Services - Code/Permit Enforcement** — 512-854-4215 — Unpermitted construction, failing septic systems, debris/sanitation issues, and other county development-code violations.
- **Travis County Transportation & Natural Resources** — 512-854-9383 — Trash, obstruction, or illegal dumping on county-maintained roads or rights-of-way.
- **Travis County Environmental Quality** — 512-854-9437 — Water-quality and stormwater concerns in unincorporated Travis County.
- **Travis County Fire Marshal** — 512-854-4621 — Fire hazards, illegal burning, overcrowding, and other fire/life-safety conditions in unincorporated Travis County.

Elected Officials Representing Apache Shores / 78734

- **PRIORITY - Travis County Commissioner Ann Howard - Precinct 3** — 512-854-9333 | Ann.Howard@traviscountytx.gov | Precinct3Constituents@traviscountytx.gov — Chief of Staff Nirav Shah: 512-854-9387 | Senior Policy Advisor Mick Long: 512-854-9386.
- **Travis County Judge Andy Brown** — 512-854-9555 | Andy.Brown@traviscountytx.gov — Countywide administrative and Commissioners Court contact.
- **Texas State Senator Donna Campbell - Senate District 25** — Capitol: 512-463-0125 | District: 830-626-0065 — Director of Constituent Services: Sonya Chapa-Weber | District Director: Joyce Yannuzzi, joyce.yannuzzi@senate.texas.gov | Casework Manager: Kelly Follis, kelly.follis@senate.texas.gov.
- **Texas State Representative Vikki Goodwin - House District 47** — 512-463-0652 | vikki.goodwin@house.texas.gov — Texas House representative for District 47.

Verification Note

Contact information and officeholders were checked against official Texas Senate, Texas House, Travis County, Travis County Sheriff's Office, Texas DFPS, and Austin Public Health sources on September 17, 2026. Government contacts can change; verify before permanent publication.

- Texas Senate - District 25: senate.texas.gov/member.php?d=25
- Texas House - District 47: house.texas.gov/members/47
- Travis County Commissioner Precinct 3: traviscountytx.gov/commissioners-court/precinct-three
- Travis County Sheriff's Office: tcsheriff.org
- Travis County Justice of the Peace Precinct 2: traviscountytx.gov/justices-of-peace/jp2
- Austin Public Health - Unincorporated Travis County: austintexas.gov/health/programs/public-health-regulations-unincorporated-areas-travis-county
- Texas DFPS: dfps.texas.gov